

STATE OF MAINE  
PUBLIC UTILITIES COMMISSION

Docket No. 93-219

December 22, 1998

BANGOR HYDRO-ELECTRIC COMPANY,  
Request for Modification of  
Stipulation Provision 17(N)

ORDER OF APPROVAL

WELCH, Chairman; NUGENT and DIAMOND, Commissioners

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On November 18, 1998, Bangor Hydro-Electric Company (BHE) filed a request for a temporary modification of provision 2(A) of a stipulation approved by the Commission on November 5, 1993 in Docket No. 93-219, Bangor Hydro-Electric Company, Request for Exemption from Section 17, Chapter 81 of the Commission's Rules. This Order grants BHE's request.

Provision 2(A) of the above referenced stipulation exempts BHE from section 17(N) of Chapter 81 of the Commission's rules. Section 17 (N) requires a utility to include a written notice of Customer Rights in all residential customer bills mailed between November and April. The exemption allows BHE to include the Notice of Customer Rights in the bills issued to residential customers in January only. BHE seeks permission to mail the Notice of Customer Rights in January, 1999 separate from customer bills, because the January, 1999 bills will already be including information explaining the new unbundled bill format.

We find that the separate mailing of the Notice of Customer Rights will not adversely impact customers and may benefit customers by increasing their awareness of the Notice.

Accordingly, we

O R D E R

That BHE's request for a temporary modification of provision 2(A) of the stipulation approved by the Commission on November 5, 1993 in Docket No. 93-219 is granted.

Dated at Augusta Maine, this 22nd day of December, 1998.

BY ORDER OF THE COMMISSION

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Dennis L. Keschl  
Administrative Director

COMMISSIONERS VOTING FOR: WELCH  
NUGENT  
DIAMOND

## NOTICE OF RIGHTS TO REVIEW OR APPEAL

5 M.R.S.A. § 9061 requires the Public Utilities Commission to give each party to an adjudicatory proceeding written notice of the party's rights to review or appeal of its decision made at the conclusion of the adjudicatory proceeding. The methods of review or appeal of PUC decisions at the conclusion of an adjudicatory proceeding are as follows:

1. Reconsideration of the Commission's Order may be requested under Section 1004 of the Commission's Rules of Practice and Procedure (65-407 C.M.R.110) within 20 days of the date of the Order by filing a petition with the Commission stating the grounds upon which reconsideration is sought.
2. Appeal of a final decision of the Commission may be taken to the Law Court by filing, within 30 days of the date of the Order, a Notice of Appeal with the Administrative Director of the Commission, pursuant to 35-A M.R.S.A. § 1320(1)-(4) and the Maine Rules of Civil Procedure, Rule 73 et seq.
3. Additional court review of constitutional issues or issues involving the justness or reasonableness of rates may be had by the filing of an appeal with the Law Court, pursuant to 35-A M.R.S.A. § 1320(5).

Note: The attachment of this Notice to a document does not indicate the Commission's view that the particular document may be subject to review or appeal. Similarly, the failure of the Commission to attach a copy of this Notice to a document does not indicate the Commission's view that the document is not subject to review or appeal.